



Help Your Customers Get the Most from Their Health Coverage

Why full medical disclosure during the application process matters

Providing clear and accurate medical information during the application process helps speed up approvals and ensures your customers can feel confident in their coverage - without any unexpected surprises.

Your role as a broker is critical

You can play a key part in helping guide your customers through the process



Start the Conversation Early

Help customers understand what to disclose and why it matters.



Answer questions and provide reassurance

Let them know it's a standard part of the process, not something to fear.



Reach out to us

If you are unsure regarding any type of condition, get in touch with us for clarity.

The Benefits of Full Medical Disclosure

When customers share their full medical history from the start, they can:

1

Gain Comprehensive Coverage Confidence

Customers can be confident they're covered as expected, with no surprises.

2

Enjoy Hassle-Free Claims

Less back-and-forth paperwork and a smoother reimbursement process.

3

Get Fast Access to Care

They get approved for treatment quicker, with fewer delays.

4

Have Peace of Mind, Worldwide

Knowing they're supported by a leading global insurer, wherever they go.

What Happens Without Full Disclosure?

We're here to support your customers, but non-disclosure can lead to challenges.



Delayed or Declined Claims

Non-disclosed information can create problems when your customers need help most.



Risk of Policy Cancellation

In some cases, coverage may be canceled due to missing medical history.

By helping your customers disclose their full medical history, you're ensuring they get the most from their coverage without surprises. Together, we can make their experience seamless, reliable, and stress-free.



Still have questions?

Let's Talk! [Schedule a call](#) with a member of our Broker Support Team today.

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